MAR 28 2011

#### Committee to Save Ida Post Office Ida, Arkansas 72546 March 21, 2011

A2011-11

Arkansas District Manager United Postal Service 420 Natural Resources Drive Little Rock, Arkansas 72205-9800 POSTAL REGULATION OF THE STATE OF THE STATE

In a letter dated February 24, 2011, members of the Ida community received notification of the possibility of closing Ida post office. We were informed that the feasibility of providing mail service from the Heber Springs post office was being studied. We were also informed that representatives from the USPS would be in our community on March 10, 2011 to answer questions and provide information.

Mark Merritt, Jackie Stubitsch, and Patti Robinson were present and Ms. Robinson presided. While Ms. Robinson was genial and polite, many customers of USPS have expressed great disappointment in the efficacy of the meeting. She began with a rather lengthy biographical statement and then spent a very large proportion of her time talking about the financial plight of the postal service, its organizational viability, and of the importance of keeping jobs, including hers. The questioning was stopped at least twenty minutes before the announced closing time, and the meeting ended with a lack of clarity regarding several issues and many patrons indicated that they had felt that they and their concerns were considered insignificant as customers of the postal service. In fact, we have had reports from audience members who said that their raised hands were ignored and that they were told by the presiding member that, "I have the floor." and that they did not get to ask their question.

Among specific questions for which we would like more information are these:

- The aforementioned letter referenced a change of service from Heber Springs.
   Ms. Robinson said the service would move to Tumbling Shoals and did not
   clarify (when asked specifically) why the letter said one thing and she said
   another.
- 2. She said that parcels could be picked up and delivered to the patron's door if the patron had a rural box. Is this correct? Would it be standard operating procedure?
- 3. The letter stated that money orders could be purchased directly from the rural carrier. How would this be handled for infirm or handicapped individuals?
- 4. Would parcels, return receipt requests, and money order business handled by a rural carrier conceivably take a two-day "turn around" for what would be 20 minute transaction at a local post office?
- 5. Exactly what monetary savings would accrue from the closing of Ida post office?

- a. Where do the figures come from? Ms. Robinson did not have any specific figures available.
- b. Would there not be additional mileage costs and price per piece cost added to the cost of the rural carrier?
- 6. Is there a legal requirement for the provision of a "maximum degree of effective and regular" postal service to rural areas, even if the post office is not self-sustaining?

These are among the many questions that were unsatisfactorily answered at our March 10 meeting. We would respectfully request that your office reply to them within a ten-day period as time is of the essence in our attempts to save our post office.

In the process of preparing this letter, and before it was posted, we were able to read the proposal to close the office based on the study resulting from the March 10, 2011 meeting. We find that the aforementioned questions were either not answered or were answered incorrectly in that report. We also found other inaccuracies. We are enclosing a copy of that report with hand notations that reflect what we perceive as those inaccuracies (enclosure A). To supplement and develop those perceptions, we are including several statements (enclosure B). We are also enclosing a comment form from the USPS completed and signed by one of our committee members, but reflective of all our thinking as well as many community patrons of the post office (enclosure C). Finally, we are sending copies of the pages of a petition (enclosure D) signed not only by the patrons with post office boxes and rural post office boxes, but also by many others who make use of Ida post office for posting mail, buying stamps, money orders etc. All of those people object to the closing of Ida post office.

We strongly request that Ida post office be kept open to serve our community. In addition to its primary purpose of providing mandated and much needed postal service, it has valid historical significance (almost 120 years) and it is certainly a focal component of our community identity.

Thank you most kindly for your time and consideration in this matter, and we will anticipate hearing from you very soon.

Yours truly,

Earlene & Nolen Cannon Facimile on Wethhon

Linda & Jack Fletcher

Kathy & Bill Fulcher

Norma & Allen Hendrix

Charlotte & Guy Lacy

Maxine & Haroldene Lacy

Maxine & Haroldene Lacy

Patricia & Jim Lacy

Shirley & Wildred Southerland

cc: Jackie Stubitsch
Southwest Area USPS
United States Postal Regulatory Commission
United States Senator John Bozeman
United States Senator Mark Pryor
United States Representative Rick Crawford

Encloure A

Date of Posting: 03/17/2011

Posting Round Date:

Date of Removal: 05/18/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE IDA, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1367813 - 72546

Dockect: 1367813 - 72546

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Law pame men than

Concern:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS The Postal Service is proposing to close the Ida, AR Post Office and provide delivery and retail services by Rural Route Service 9.4 miles - classed under the administrative responsibility of the Heber springs Post Office, located six miles away. an The postmaster position became vacant when the postmaster retired on July 31, 2009. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. The Office is being studied for possible closing or consolidation due to the following reasons: This office is vacant and in close proximatey to another office. This office earns 1.4 hrs per day. The Ida Post Office, an EAS-11 level, provided service from 07:00 to 15:30 Monday - Friday, 08:00 to 10:00 on Saturday and lobby hours of 07:00 - 15:30 on Monday - Friday and 08:00 - 10:00 on Saturday to 50 Post Office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail. The retail window averaged nine transaction(s) accounting for nine minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$17,572 (46 revenue units) in FY 2008; \$15,150 (40 revenue units) in FY 2009; and \$14,522 (38 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s)— a new complete fundamental provided by the first of the postal Service were available at Pleasant Ridge Baptist Church to answer question. and provide information to customers. 78 customer(s) attended the meeting.

On February 24, 2011, 53 questionnaires were distributed to delivery customers of the Ida Post Office. Questionnaires were also available over the counter for retail customers at the Ida Post Office. 46 questionnaires were favorable available over the counter for retail customers at the Ida Post Office. 46 questionnaires were favorable available over the counter for retail customers at the Ida Post Office. 46 questionnaires were favorable available over the counter for retail customers at the Ida Post Office. 4 unfavorable, and 38 expressed no opinion regarding the proposed alternate service.

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9 unfavorable no opinion regarding Retail service is also available at the Tumbling shoals Post Office an EAS-13 level office, located four miles away. Window service hours at Tumbling shoals Post Office are from 08:30 16:30, Monday through Friday and 08:30 12:30 on Saturday. There are 332 post office boxes available for rent. The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry: 1 Concern: Customers expressed concern for loss of community identity Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. Concern: Customers felt the level of service was decreasing The customer expressed a concern about the increasing cost of Response: 4 of re who we kn postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

office for service

Customers were concerned about having to travel to another post

post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Concern: Customers were concerned about mail security Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. How wow 5. Concern: Customers were concerned about senior citizens The customer expressed a concern about senior citizens. Carrier Response: service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Customers felt the loss of a post office would have a detrimental effect 6 Concern: on the business community Response: The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. Customers questioned the economic savings of the proposed 7. Concern: discontinuance Response: The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates Dive us specific an positive annual savings. 8 Concern: Customers were concerned about a change of address Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Concern: Customers were concerned about later delivery of mail Response: The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When

The customer expressed a concern about having to travel to another

the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cov-

Customers were concerned about loss of employment in the community

Response:

10. Concern:

Response:

The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

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#### Some advantages of the proposal are:

1.	The carrier provides retail services, alleviating the need to go to the Post Office. Stamps by Mail order
	forms are provided for customer convenience. How len a eustropy to
2.	Customers opting for carrier service will have 24-hour access to their mail 24 hu access to other.
3.	Savings for the Postal Service contribute in the long run to stable postage rates and savings for Alwae
	customers.
4.	CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5.	
6.	Saves time and energy for customers who drive to the Post Office to pick up mail Not of the Post Office to pick
Some disadvantages of	Customers opting for carrier service will not have to pay Post Office box fees.  Saves time and energy for customers who drive to the Post Office to pick up mail Not if they a having to wait by rural by he meet carrier for many the proposal are: ohers, return receipts etc.
1.	The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier
2.	Meeting the carrier at the box to transact business. However, it is not necessary to be present to
	conduct most Postal Service transactions.
3.	A change in mailing address. The community name and the ZIP Code will continue to be used in the
	new address. However, a carrier route address will be assigned. This contradicts to ket
	we were told at the meeting.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

Ida is not an incorporated community located in CLEBURNE County. The community is administered politically by Cleburne County. Police protection is provided by the Cleburne County. Fire protection is provided by the Tumbling Shoals/Ida volunteer. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Ida Post Office will be available at the Heber springs Post Office. Government forms normally provided by the Post Office will also be available at the Heber springs Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

#### None

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. Carrier service is expected to be able to handle any future growth in the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

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III. EFFECT ON EMPLOYEES		
other Postal Service employee will be adver	e noncareer postmaster relief (PMR) may be separate sely affected.	
iv. Economic savings—Jitle.	39. US Code 5404 indicales to	untimus I mur
The Postal Service estimates an annual sav	39 US Code 5404 indicates to a sur have to be self-of ings of \$59,711 with a breakdown as follows:	fact this than
Postmaster Salary (EAS-11, No COL Fringe Benefits @ 33.5% Rental Costs, Excluding Utilities	A)	\$ 42,480 der pm less the \$ 14,231 much after +\$ 3,000 lhis after
Total Annual Costs Less Annual Cost of Replacement Se		\$ 59,711 many J-8
Total Annual Savings	These figures show nothing	<u>\$ 59.711</u>
V. OTHER FACTORS	I the costs incurred in Co he port office I then the	other
The Postal Service has identified no other fa	actors for consideration.	

#### VI. SUMMARY

The Postal Service is proposing to close the Ida, AR Post Office and provide delivery and retail services by Rural Route Service under the administrative responsibility of the Heber springs Post Office, located six miles away.

The postmaster retired on July 31, 2009. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Ida Post Office provided delivery service to no customers and 50 PO Box customers. The daily retail window transactions averaged nine. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a Post Office for service. The Postal Service will save an estimated \$59,711 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Ida Post Office and Heber springs Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this Post Office. If a final determination is made to close this Post Office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

MARK MERRITT	03/17/2011	
MARK MERRITT	Date	_
Manager, Post Office Operations		

#### **Comments on Proposal to Close Ida Post Office**

These are intended to be fuller explanations regarding those areas of disagreement with the proposal. We have made handwritten notations on a copy of the proposal, but space did not allow full comment.

- 1. It is a violation of Title 39, United States Code S404 to base a proposal to close almost exclusively on finances including how much can be saved if it is closed. And even if it were legal to do so, we have not seen convincing evidence of how much would be saved if it were closed. It does not have to be self-sustaining, but it does meet needs of our community for effective & regular postal service.
- 2. The proposal stated that we could do business in Heber Springs six miles away. This is inaccurate as odometer checked mileage shows that from the Ida post office to Heber Springs post office is 9.4 miles making an 18.8 mile round trip for folks who are hard pressed for money and some for time.
- 3. There is a statement that Ida does not have a route. It does and always has. The Ida OIC is still working the route mail. It has seventy-three deliveries and we have fifty-four post offices boxes rented and this adds up to more than 1.4 work hours per day and doesn't include other types of services provided for patrons such as those mentioned in Ms. Cannon's comment page such as helping patrons who have literacy problems. The total revenue for 2010 of \$14,522.00 would be much greater if Ida post office were given any prorated credit for revenue from advertising mail, phone books etc. Also, when operating costs were listed, the lease cost was stated as \$3,000.00 when in fact it is \$2,250.00. This is another example where the proposal was in error with its information. We were never told what the cost would be to move the office to Heber Springs including such things as clerk pay to sort Ida mail, extra mileage for carrier to & from Heber Springs and/or more miles in Ida with more rural boxes. The cost for postmaster salary was listed as \$42,480 annually. This would seem to be top-level pay, not entry level. In regard to cost as well as efficiency of service, if a carrier has to do all the transactions at the mail boxes that the proposal makes sound so easy, will he be back to Heber Springs post office in time for dispatch in the afternoon? If not, then what does he do with the mail he collected?
- 4. The proposal indicated that Ida had <u>no businesses</u>. Did the study make use of Business Connect? We have two churches and our own firehouse with first responders. Additionally, we have a heavy equipment & gravel trucking business, a fertilizer & lime company, a grocery/hardware/deli business, an upholstery shop, 2 beauty shops, an air-conditioning & heating company, a cross-country trucking business, an RV & boat repair shop, and many cattle, poultry & other farming operations. It is inconceivable to us that the report would state that there were no business concerns in Ida.

- 5. The report also stated that Ida post office had "minimal growth". In twenty years, it went from a four hour per day to an eight hour per day office & it would still be an eleven level if you had left our route alone. It seems that routes are purposefully removed to downgrade the offices (not only Ida's), and then you can say that the office earns only a few hours per day & that it is a loss to keep it (which we remind you is not supposed to be a determinant factor). Do you really believe that Ida only uses nine minutes of retail workload per day? That might be true on a ten inches snow day, but not otherwise. Ida is setting in the middle of the Fayetteville Shale natural gas area. In fact, there is a gas well close to the post office and there are so many wells in the Ida community that one would have to think and count to get the actual number. They are still drilling. It has brought much prosperity to our area and the gas people say it will last at least thirty years. That means lots of letters and business mail coming and going. In relation to this, Ida sits beside busy highway 25 where all the gas drilling equipment travels passing all hours of the day and night. It certainly is not a safe place to stand by your mailbox and wait to get a money order from your carrier.
- 6. We have enclosed an "Optional Comment Form" signed by one of our committee members that reflects the opinions of all of us and we would like it to be considered parallel with this enclosure. We know that it would be a great inconvenience for Ida patrons to have to drive to Heber Springs to take care of postal business or to have to depend on rural carriers for all manner of needs. It would be more costly for them, certainly more inconvenient for them and in worse case situations, it would even be more dangerous for them.
- 7. We, the members of The Committee to Save Ida Post Office, as well as the hundreds of individuals that signed the enclosed petition, appeal to your sense of fairness and law to consider the points presented as they differ from the proposal study. We ask the US Postal Commission and our elected congressional officials to spare us from the difficulties of the situation of losing our historical and community enhancing post office. We desperately need your help. Please save our post office.

Enclosure B

#### **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the Ida Post Office.

 Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal service.

The closure would be in violation of Title 39 US code 5404 Specific Powers that states that a post office <u>cannot</u> be closed just because it is not self-sustaining. The emphasis on economic savings was not addressed accurately and little attention was given to the effect on the community. Comments regarding inconvenience and additional costs to patrons were handled in a dismissive manner. These are addressed specifically in comment #2.

2. **Effect on Your Community.** Describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The closure would have a most unfavorable effect on our community. We have people with special needs such as help filling out money orders and other forms & help writing their letters & reading their mail as some cannot read or write. Most people do not have computers (and internet service is minimal) and so cannot do online bill-paying etc. A number of people do not even have bank accounts and so must do much business with money orders. Several community members are caretakers of family members and cannot leave that loved one in order to drive 18.8 miles round-trip to Heber Springs to the post office or wait unknown amounts of time for a rural carrier with the extra "hassle" of buying money orders & mailing parcels.

Other Comments. Please provide any other views or information that you
believe the postal service should consider in deciding whether to adopt the
proposal.

We are real people with a real need for our 120-year old post office (which wasn't built during the times when the postal service was extravagantly building offices because money was available). It is wrong to attack rural offices with financial woes many of which resulted from earlier mistakes. Why not find out where the real problem is & work toward solving that. Please leave rural post offices alone. They are the heart of America.

Name of Postal Cus	tomer	Signature	of Postal Customer
EARlene	CAMMOR	Da Da	ralone Caeyon
Mailing Address		Date	
PO BOX 16	Ida AR	12546	3-23-2011

Enclosure C

Encloure D

David Camp, District Manager Customer Service and Sales United States Postal Service 420 Natural Resources Dr. Little Rock, AR 72205-9651

#### Dear Sir:

We, the citizens and customers of the Ida Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status - a United States post office operated by a postmaster and career postal employees.

"We have many concerns, among them the sanctity of the mail and inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely,

Committee to Save Our Post Office and Customers of the Ida Post Office:

Jack Hatcher Linda Fletcher James L. Hendring Glen L. Hendring Sey kong Maral Don Jay.
Marine Locy

Miland Southerland

a gustic Meeting With Gostal Rep. Will be held Thursday March 18th 2011

Loom 5.30-7.00 pm. at Glessant Pedge Seneral Baptist Church in Ida, on Flury 25. Her ato be presence of its Gossibles

We have collected over 353
Proposal.

Proposal.

The Guble meeting has already been, we were very presented by What the speaker-Gatti Robinson.

Thesented, you need to send people out that can talk that you had aid not happen here, with

We, citizens of Ida, Arkansas and the community of, respectfully request the U.S. Post Office in our community, postal code 72546, remain open. The closing of this postal location would put a hardship on our rural community and businesses, making extra expense and time to travel to another location, as well as the delay of receiving our daily mail delivery.

This Post Office has been serving our community since May 21, 1891, is self-sufficient, and serves hundreds of citizens. We, the undersigned, oppose the closing of the Ida Post Office, in Ida, Arkansas 72546, which we Name

Address

ANGEL Wilson Aniel

onnie Bower

We, citizens of Ida, Arkansas and the community of, respectfully request the U.S. Post Office in our community, postal code 72546, remain open. The closing of this postal location would put a hardship on our rural community and businesses, making extra expense and time to travel to another location, as well as the delay of receiving our daily mail delivery.

This Post Office has been serving our community since May 21, 1891, is self-sufficient, and serves hundreds of citizens. We, the undersigned, oppose the closing of the Ida Post Office, in Ida, Arkansas 72546, which we use on a regular basis.

**Phone** 

Date

Name Address

### Petition -

We, citizens of Ida, Arkansas and the community of, respectfully request the U.S. Post Office in our community, postal code 72546, remain open. The closing of this postal location would put a hardship on our rural community and businesses, making extra expense and time to travel to another location, as well as the delay of receiving our daily mail delivery.

Name	Address	<b>.</b>	<b>Phone</b>	<u>Date</u>
PAMELA HOLCOMB	_			
Linda Mc Vain				
Charles m clair	-			
Paul Hartweet				
Buth Hartweet				
nolle Carron	_			
Garlene, Couna	نس			
Laticia allon				
Danen alton	1			
Fally Tand				
Shelia Conn	1			
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**Phone** 

**Date** 

Name Address inep Southerland anet Course

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**Phone** 

Date

Name **Address** 

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Address

Phone Date

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Name

Address

Phone

Date

Portionstrong
Roman John
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Whom John
Whom John
Whom John
Whom John
Whom Jacq
Samy Ly J

We, citizens of Ida, Arkansas and the community of, respectfully request the U.S. Post Office in our community, postal code 72546, remain open. The closing of this postal location would put a hardship on our rural community and businesses, making extra expense and time to travel to another location, as well as the delay of receiving our daily mail delivery.

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Name Address Phone Date iane Guess

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alrane Hairl

Genrifer Virson Thil Carl-Lee

Jehn D. Bain, Jerry Slayton

C. Renea Payton

Calvin McDearmon

Carol mc Dearmen

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Date

Address

Sang Fourt
Lope Marsh

Lope Marsh

Kyrffeth Fourt

Mille Jan State

Dorthy R. Fletcher

BM State

Name

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Name Address Phone

Michaele Karhy Julcher

Samanthe folsey

Elmen Rede

Munther Man

Sattly White

Dandry Write

E Moseon Burlison

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<u>Name</u>	<u>Address</u>	<b>Phone</b>	Date
Chla M	artin		
Willa Murg			
Brandy Go	<b>9</b> 1		
Joe He	Hon		
Bruce Shed	n-er		
James Da	74		
Educa &	Sheddad		
Jonya W	Mians		
GARYS. Mosc	CA!		
JASON GRE	IN	_	
faurorae y	Hoyel;	•	
Doe S.	test		

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Name	Address	<b>Phone</b>	Date
Carten Philips			
Travis Lawrence	·		
Kemmeth Ston			
Erleene Flet	ehec.		
Mem Land			
Sangae	klein		
Barbaro Su	10he		
filly will	ie		
Kith Cook	<u>li</u>		
Dee anna Con	Mi		
Melina act	en		
Jerry Pierce			
y v			

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7:

Name **Address** WEISLANDER

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**Address** 

**Phone** 

**Date** 

Name
Soch Boton

Willard Phillips

Bitty Phillips

Zrases Chatter

Lichella R Bhood

David Vinson

Hichard Debad

Allem Warner

Cassandrafens

Lapay Horards up

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Name **Address** NNALACY D Noct & Sarlan Mellie Deckara. o Rebuce Mart Michelle Taylor Christian Tay

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Name	Address	Phone	Date
James Fletchen			
Accon Fletcher			
Lindatletche	<u>.                                    </u>		
SP. Schott M.	1		
Thelma Hopkins	· ·		
David Maples			
Ed Surter	<b>-</b>		
Olivia McCreen	ú_		
Jasmine Kont	Lel.		
Ribbany Danie	al.		
Anna Nicole	2 /		
Robert Konbe	2		

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Name	Address	Phone	<u>Date</u>
Marsh Perry			
gin Ken			
Kallen Lacy			
Head Saled			
Kaleb Lacy			
Ed Lacy			
Marcha Lay			
MELA			
**************************************			

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Name	Address	Phone Date	ę
David Lacy			
David Lacy Don Band			
Mary Helm			
Mary Helm			
Russel Helm			

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Name	<u>Address</u>	<u>Phone</u>	<u>Date</u>
Jean Con	Blin	,	),
John Ed Gendrick	<u>.                                    </u>		
MARCUS CREASY			
J. Bagget	<del>20,</del>		
Charlene Hend	<u>ud</u>		
		•	

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<u>Name</u>	Address	<b>Phone</b>	Date
Scott Britain			
Relie Son			r
14000 201V			
Johanna Carter			
Pager Carter de		•	
Lindy Southerland			
Sand the			
COMMINION CONTROL (SECTION COMMINION COMMINION COMMINION COMMINION COMMINION COMMINION COMMINION COMMINION COM			

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Name Angela Alle	Address	Pho	<u>one</u>
Coarie Mo	rus		
Thilip Cannon	ymakei 		
Jaco D.	of on		
Dong Comes	stam		
Junifer Man	*		
Dalla. Con			

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Name	Address	<b>Phone</b>	<u>Date</u>
Maty Ca_			
Lar Can			
Vernon alton			
Nita altan	-		
James Miller	<u>:</u>		
Johnny Dress on			
Mary Dynese			
Mary Stgir			
Sere Forel 5			

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Name	Address	Phone
Durch L Stoll		
Marin Logan		
Swan Fresley		
Sumus R. Pholey		
Vickin L. Brooks		
Jummy D. Brooks		
Thelma Roberts		
James Roberts		
Gladi Rockly		
Doris RACKLEI		
Erma Lu Rackly		

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Name	Address	Phone	<u>Date</u>
Barbara La	<del></del>	-	
Backel 7 Moore	<i>/</i>		
Wayne Moore			
Freddi Ogle	·		
Rhonda Ogle	_ <u>.</u>		
Lora Sila	<u>.</u>		
Savah Scoggin	<u> </u>		
	-		

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Name	Address	<b>Phone</b>	<u>Date</u>
Charlott Lacy			
Kristen-	Taylor		
Ben 7	L. Woung.		
Mulelly	4-2-		
Chada J	Sdrave		
EKIC REN	NEK		
Sonny Ker	nnedy		
Douge	$\alpha$ /		
James &	Summer		
Anta Magle	5		

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Joul Holgins .			
Rence Rackly			
Michael D Nelson			
Jody Rackley			
Becky mples			

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	<u>Name</u>	Address	<b>Phone</b>	<u>Date</u>
	Maxine Spinks			
	Natalie West			
	Audie Hamm			
7	Tholy Hall			
	Westy Dianes			
(	Tollie Josen 549			
	Sonnito Ocule			
	bol			
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